

1. Accessibility to our recreational facilities by those who do not speak Canada's official languages is an important and challenging issue. We can address it by working with community groups to find solutions, such as multi-lingual signage; offering brochures and other materials online and in print in commonly used languages; and having multi-lingual staff available by appointment, by telephone, or in person where appropriate.
2. A) I have publicly criticized the changes to OC Transpo routes this fall, in particularly the shortening of Route #11, which appears to have little to do with the LRT. Ending the route at Confederation Square means riders will have to walk to the Market or Rideau Centre, through difficult traffic and down icy slopes in winter. I am pushing to have the route reinstated immediately.

B) We must engage customers who have little understanding of English or French and can do so through their communities; through the Internet; and by offering some materials in a multi-lingual format.

C) I pushed for the creation of a low-income transit pass and will continue to do support the pass.
3. Rideau Raceway is a private enterprise. However, aiming their products at one ethnic group is extremely inappropriate. The Raceway should retract these materials and apologize to the Chinese community.
4. Chinatown is in my Ward, and I love it a great deal. It is a place where my family and I shop, eat, and enjoy the spectacular entertainment provided by events like Chinatown Remixed. The issues of gentrification and intensification are ones we must address through incentives to maintain older buildings and proper planning. Chinatown, like Little Italy, the Market, and other beloved Ottawa neighbourhoods, deserves a special level of attention and protection to maintain its unique character.