

. Many newcomers and marginalized folks, including Chinese seniors and families, use and frequent community centres to stay active and involved. Some community centres are located in neighbourhoods with high concentrations of the Chinese community such as the Kanata Recreation Centre, Richcraft Recreation Complex (Kanata), Minto Recreation Complex (Barrhaven), Walter Baker Sports Centre, Plant Recreation Centre, McNabb Community Centre and more. How will you ensure these community centres are accessible to those who do not speak or read the dominant languages, being English or French?

Riley's reply: I strongly support written brochures, literature in multiple languages, as well as to have City staff in locations where large ethnic groups exist, able to communicate in those local languages.

## 2. OC Transpo

a. This fall, numerous bus routes were changed and shortened to encourage LRT transfers. The LRT has since been delayed to Winter of 2019. Shortened routes like that of the #11 that passes through Somerset St. West and the Chinatown area impact the Chinese community, including seniors, where additional transfers and shortages may affect their accessibility to and from destinations. What will you do to address these issues while the LRT is delayed and while the LRT is operating?

Riley's reply: Senior management at OC Transpo have been asked to review the recent changes and reverse those changes until we get closer to the actual opening of the LRT line.

b. How will you engage customers whose dominant language is not English or French in public consultations regarding issues such as bus route changes, town halls and customer feedback?

Riley's reply: OC Transpo needs to be able to share information as well as receive information in languages other than English and French, as well as have the option to listen to recorded messages in multiple languages.

c. What will you do to ensure that OC Transpo's services are more affordable and accessible for low-income folks?

Riley's reply: I have supported the Equi-fare and Equi-pass initiative and encourage those in need to investigate this program.

3. Current • Rideau Raceway casino ads • are targeting the Chinese community in Ottawa with orientalist graphics and advertisements written entirely in Chinese characters. Gambling is a social activity ingrained in Chinese culture and is also a common problem within the community. How will you ensure that the community is not being unfairly targeted for gambling? What will you do to also challenge the stereotypes and racial bias that is prevalent in the city and that Chinese Canadians continue to face?

Riley's reply: I would like to sit down with your organization to learn more details about the bias that is being experienced.

4. Postamalgamation, the City of Ottawa has never had a Black, East or Southeast Asian councillor on city council. What will you do to ensure that marginalized groups have the same opportunity and chance to be involved in municipal politics as others do?

Riley's reply: I would like to better understand what the barriers are that prevent visible minorities from running, ensure that workshops and public forums on running for office are well known and advertised in all communities and determine what is holding certain demographic groups back from entering politics.

5. Chinatown has been experiencing gentrification for years. Newer development is pushing out lower income families and local businesses, changing its landscape and affordability. Chinatown is not only a home to many, but a hub for those from the Chinese community living in other wards to come together to reconnect with food, family and history. How will you ensure that affordable housing and suitable businesses remain while retaining the history and heart of the neighbourhood?

Riley's reply: I will work with the local Councillor for Somerset Ward to see how I can assist in this regard.